



PRESS RELEASE

No: 290/2013

Date: 3rd May 2013

AGNES HOLMES WINS THE GHA'S "EMPLOYEE OF THE YEAR" AWARD 2012

Agnes Holmes, an Enrolled Nurse in the GHA's Outpatients Department, was the winner of the GHA's prestigious "Employee of the Year Award" at the GHA's sixth annual Staff Awards Ceremony which took place on Thursday 2nd May 2013 at the John Mackintosh Hall. The awards were co-sponsored by A. Soulie Audibert, Restsso, Isolas and Bentley Property Services, and food hampers were donated by GibMaroc.

Around 150 members of the GHA's staff and their guests came together to celebrate the long and loyal service of staff who have worked for the GHA for more than 25 years and a range of individual and team acts of outstanding performance in 2012 in the 8 individual award categories.

A total of 10 staff received awards for 25 years GHA service, 15 for 30 years' service and 8 staff received awards for 35 years service.

The award winners in the individual/team categories were:

GHA Qualified Nurse of the Year:

Julio Valerga (Staff Nurse - St Bernard's Hospital)

For the providing a high level of personal support and expert care, including out-of-normal working hours, to a specific patient in a specific set of circumstances.

GHA Nursing Assistant/Auxiliary Nurse of the Year:

Geraldine Espinosa (Nursing Assistant Primary Care)

Geraldine received an unprecedented 40 separate nominations for the caring and sensitive way she relates to patients at the primary Care Centre but also including when she escorted her mother to Calpe House in London where she continued to provide support and help to other patients who were in the UK for treatment.

GHA Doctor/Dentist of the Year:

Mr Anthony Fearon (Dentist – Primary Care Centre)

For his kindness, courteousness and calming manner, particularly with children. He fully involves all patients in their treatment, explaining what their treatment will consist of and why and treats everyone with the utmost respect to the point where he takes the fear away from trips to the dentist.

GHA Allied Health Professional/Healthcare Scientist of the Year:

Isabella Crisp (Optometrist – St Bernard’s Hospital)

For the way she has developed, from scratch and single handed, a modern and efficient hospital optometry service which covers a wider range of services than an equivalent UK department.

GHA Support Services Employee of the Year – Frontline

Karen Gomez and Sabrina Viales (Sponsored Patients – St Bernard’s Hospital)

This award has been shared this year by these two members of the Sponsored Patients department for the high level of personal support they provide to patients needing to travel to the UK for hospital treatment and for the way they manage to remove patient’s fears and worries about these journeys.

GHA Support Services Employee of the Year – Behind the Scenes

Aaron Asquez and Ernest Gilbert (GHA IT Department)

Again this award is shared this year by two members of the IT team for their high level of on-going support, dedication and enthusiasm in helping to improve the quality of the data in GHA’s patient’s medical records. They have brought about a 76% improvement in accuracy over the last 12 months covering more than 41,000 paper records.

GHA Department of the Year

KGV Hospital

A number of nominations were received from grateful parents and relatives of patients in KGV who all noted the very high level of care and support provided by all the staff at KGV in spite of the difficult environment in which they are providing this care.

GHA Employee of the Year:

Agnes Holmes (Enrolled Nurse – St Bernard’s Hospital)

The GHA’s Staff Awards Committee was unanimous in their decision to award “Employee of the Year” to Agnes Holmes. The citation was written by a colleague who described her as “an outstanding nurse full of knowledge, compassion, empathy, emotional intelligence, honesty, tact and with outstanding interpersonal skills”. Her colleague went on to point out that Agnes works long hours but is always cheerful, polite and with a great sense of humour that makes working with her a pleasure in what can be a difficult, emotional and demanding medical specialty.